

Background Checks: What you need to know about REDTAIL

- A pre-employment background check, conducted by REDTAIL Security and Screening, is required by The University of Southern Mississippi for all new hires.
- A valid personal email address is required for each applicant to receive the background check.
- Applicants will receive an email from REDTAIL@redtailsecurity.com.
- The email will be sent immediately following the processing by USM HR.
 - If they do not receive an email within 24 hours of processing, then they will need to contact Moriah Rouse with USM HR at Moriah.Rouse@usm.edu so that she can resend.
 - They will also need to check their spam to ensure it doesn't go there.
- Applicants will be responsible for creating a REDTAIL account and submitting their Personally Identifiable Information (PII) data.
 - The background check will not start "processing" until the applicant completes this stage of the process.
- The REDTAIL applicant process **IS NOT** mobile friendly.
 - All applicants must use a desktop or laptop computer to complete the online application process, including creating a REDTAIL account.
- Upon completion, applicant will be notified of status (passed or flagged.)
 - If applicant receives a passed status then they can login to their account at any time to review a copy of their completed background check.
 - If applicant receives a flagged status, they will be notified and then they have 5 days to login to their REDTAIL account and review their background check for any errors.
 - If errors are found then the applicant can follow the online instructions to dispute any errors.
- Once HR receives notice of clearance from REDTAIL, they will contact the hiring department via email to let them know that the employee has cleared. **Employee cannot start work without clearance from HR.**
- Hiring a Foreign National Employee:
 - If the employee does not have a social security number, they will need to enter: **900-11-9991**
 - If the employee does not have a Driver's License or State ID number, they will need to enter: **12345678** and use **MS** as the state.
 - In order to run a thorough background check, we will need the employee's passport number and country of issuance provided on the "Request for Background Check" form.